

SEMINAR PAPER ON

EXAMINING THE MISUSE AND ABUSE OF THE CELL PHONES; A CASE STUDY ON JASHORE COLLEGE STUDENTS

Submitted to

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PREFACE

This research has been undertaken in partial fulfilment of the curriculum of Advanced Course on Administration and Development (ACAD) under Bangladesh Public Administration Training Centre (BPATC). The topic was contemporary in nature and I was blessed with pragmatic ideas from almost every one, with whom I spoke on the topic. Some of them are gratefully attributed in collecting the references. I would likely to sincerely acknowledge the contribution of many without whose wholehearted support it would be difficult to complete my Seminar paper.

EXECUTIVE SUMMARY

A cell phone, one of the blessings of modern science and technology, can be turned as a curse when it is misused and abused. Various kinds of misuse and abuse of cell phones are hampering our daily lives. Criminals are taking full advantage of this appliance to conduct their crimes like extortion, abduction, and cheating in a larger scale. On the other hand, the cell phones used by immature and under aged people increase the volume of juvenile crimes like spreading pornography. Cameras loaded on the mobile phones can be used to take unauthorized picture of woman or to record the exclusive video which contains pornography; these pictures and videos can be easily manipulated and circulated on the net. Few recent incidents related to sexual harassment indicates that misuse and abuse of cell phones has given a new dimension to the crime which can threaten people's lives. The purpose of the research is to focus on the issue how the cell phones are being misused and abused by the students and posing a threat to the society. The researcher intends to reveal the fact whether these misuse and abuse are increasing the volume of crimes in the society or not.

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EXAMINING THE MISUSE AND ABUSE OF THE CELL PHONES: A CASE STUDY ON JASHORE COLLEGE STUDENTS

1.0 Introduction

1.1 Background. The use of cell phones dramatically becomes a new age of convenience for billions of people around the world. The World, in particular, the developing countries like Bangladesh, is being benefited from a wireless revolution that is connecting people in far-flung towns, suburbs, and villages — many are the first time users. All through the world People are so addicted to their cell phones that it becomes habit for many. In Bangladesh also, from dawn to dusk everybody needs it. There were days only a few people could afford a cell phone, but now even a banana vender can afford it. The competition among the manufactures and operators made the consumers happy to buy cell phones of their choice. But the negative uses of mobile phone may bring many troubles to our life. We will not find one Cell phone user who has not received unexpected calls from unknown numbers (The Daily Star 2020). Cell phone can be turned as a curse when it is misused and abused. Various kinds of misuse and abuse of cell phones are hampering our daily lives (OSAC 2020). The misuse and abuse of those features of cell phones are helping to accelerate various sorts of crimes in the society (Rahaman 2017). There are several sorts of crimes which are conducted by the help of cell phones; Such as forgery, demanding ransom, threatening, cheats and so on (Hossain 2018). According to a Congressional (USA) study, approximately 24 million children worldwide having accesses to the Internet and cell phones, one of five have been approached for sex. One in 33 (10 to 17 year-old) children has received aggressive sexual solicitation. Studies show 64% say they wouldn't want their parents to know some of the things they do or post on cell phone. Cell phones and juvenile crimes are sometimes interlinked (Zaman et al 2012)

1.2 Problem definition. Cell phones, one of the most essential appliances of modern civilization, have got many lucrative features to use. The misuse and abuse of those features of cell phones are helping to accelerate various sorts of crimes in the society. The researcher interviewed mostly the city people who are generally well protected and less vulnerable. People are well educated and well protected in the city area. It is very tough to abuse urban people. That's why the direct victims of cell phone crimes were not involved in the interview process. Lack of formal thesis done earlier on the same issue, was also another limitation for the researcher.

1.3 Justification. Criminals are taking full advantage of this appliance to conduct their crimes like extortion, abduction, and cheating in a larger scale. On the other hand, the cell phones used by immature and under aged people increase the volume of juvenile crimes like spreading pornography. Cameras loaded on the mobile phones can be used to take unauthorized picture of women or to record the exclusive video which contains pornography; these pictures and videos can be easily manipulated and circulated on the net. Few recent incidents related to sexual harassment indicates that misuse and abuse of cell phones has given a new dimension to the crime which can threaten people's lives. This research identified the conditions of misuse and abuse of cell phones in the society and reduction of criminal activities among the young generation. It has also found out the areas of misuse and abuse is being conducted by cell phones and impacts of misuse and abuse of cell phones on the society.

1.4 Objective. To focus on the issue how the cell phones are being misused and abused by the people and posing a threat to the society; Now it is high time to way forward the fact whether these misuse and abuse are increasing the volume of crimes in the society or not.

1.5 Limitations. Cell phones have become so popular and user friendly in around that it is really difficult to work on their misuse and abuse in such a small scale. Again, the researcher tried to focus on the issues which directly deteriorate the law and order situation. The researcher interviewed mostly the city people who are generally well protected and less vulnerable. Direct victims of cell phone crimes were more or less not involved in the interview process. Lack of formal thesis done earlier on the same issue, was also another limitation for the researcher. In this COVID situation data collection was another challenge to find out actual fact regarding the issue. Time limitation was also one of the drawbacks of this research.

2.0 Methodology

2.1 Study Area. The study was utilized both primary and secondary data. The methodology was referred as a set of methods and principles used to perform a particular activity. The study followed telephonic interviews and key informants interview. Beforehand a structured questionnaire was prepared. Simple statistical analysis has been done.

2.2 Primary Sources of Data Collection. Primary data was collected from the students of BAF Shaheen College, Jashore which was gathered from the questionnaire exclusively prepared by the researcher.

2.3 Secondary Sources of Data Collection. Relevant quantitative and qualitative data was gathered from the secondary sources by reviewing available wave sites, journals, Magazines and newspapers.

2.4 Method of Data Collection

2.4.1 Population and Sample. Information has been collected from Class-IX, Class-X, Class-XI and Class-XII students of BAF Shaheen College, Jashore regarding the misuse and abuse of cell phones and its impact on the society.

2.4.2 Methods used to collect Data. Relevant data have been collected from both primary and secondary sources.

2.4.2.1 Primary Sources of Data Collection. Primary data have been gathered from the questionnaire exclusively prepared by the researcher.

2.4.2.2 Secondary Sources of Data Collection. Relevant quantitative and qualitative data have been gathered from the secondary sources by reviewing available literatures on the subject.

2.4.3. Preservation of Research Information. For preserving question and answer the researcher used:

- a. Question form.
- b. Personal Computer.
- c. Notebook.

2.4.4. Data Gathering. Data gathering took place after preparing the questionnaire.

2.4.5 Data Processing. After conducting the research and survey all data were encoded to the computer and have been analysed.

2.4.6. Data Analysis. Analysis has been performed from the collected data and findings. Recommendations are made from the results.

3.0 Use, Misuse and Abuse of Cell Phones

Use of Cell Phones in General

3.1. The use of cell phones dramatically becomes a new age of convenience for billions of people around the world. The World, in particular, the developing countries like Bangladesh, is being benefited from a wireless revolution that is connecting people in far-flung towns, suburbs, and villages — many are the first time users.

3.2. All through the world People are so addicted to their cell phones that it becomes habit for many. In Bangladesh also, from dawn to dusk everybody needs it. There were days only a few people could afford a cell phone, but now even a banana vender can afford it. The competition among the manufactures and operators made the consumers happy to buy cell phones of their choice.

3.3. A mobile phone or cell phone is an electronic telecommunication device with the same basic capability as a conventional fixed-line telephone, but which is also entirely portable and is not required to be connected with a wire to the telephone network. Most current mobile phones connect instead to the network using a wireless radio wave transmission technology. The mobile phone communicates via a cellular network of base stations, also known as cell sites, which are in turn linked to the conventional telephone networks. In addition to the standard voice function of a telephone, a mobile phone can support many additional services such as SMS for text messaging, packet switching for access to the Internet, and MMS for sending and receiving photos and videos.

3.4. Again, the mobile phone itself has also become a totemic and fashion object, with users decorating, customizing, and adding different accessories to their mobile phones to reflect their personality. This has emerged as a separate industry. People have made mobile phones into status symbols instead of necessity, especially young boys and girls of the cities. It is a matter of great prestige when they carry the latest model every fortnight to college, though they are hardly concerned with cell phone etiquettes.

3.5. For this research paper, exclusively a questionnaire and interviewed 80 students of BAF Shaheen College, Jashore. The questionnaire includes the questions regarding cell phone crimes and criminals, impacts of misuse and abuse of cell phones and many other relevant questions. The first table given below will show how the users use their cell phones and assess their use.

Table-1: Types of Use of Cell Phones by students

Use of cell phone	Student of the respondents			
	Class-IX	Class-X	Class-XI	Class-XII
Necessary	8	9	12	13
	80%	90%	80%	85%
Necessary and Unnecessary	2	1	03	02
	20%	10%	20%	15%
Total	10	10	15	15
	100%	100%	100%	100%

3.6. In the above mentioned table, amongst various questions, the interviewees focused about their habit of excessive use of cell phones. The table shows that senior students use cell phones mostly as necessary (85%). Whereas, the young students, that is the young generation, use cell phones both necessarily and unnecessarily. The rates of necessary and unnecessary use of cell phones by the other two categories are also remarkable.

Increased Popularity of Cell Phones in Bangladesh

3.7. It is to mention that, undoubtedly, the invention of mobile phones which is a great achievement and an important part in one's daily life has many beneficial aspects. Its development brought convenience and advantages to the people. Earlier, people had to depend on mails, computers etc to connect with different parts of the country but these were not always available. Communication between people to people becomes so easier and very fast only because of cell phones. One can put through people from any place on bus, in street or in a meeting to send messages for less than the price of a call. Internet can be accessed through it and also be used to make photos and videos. At the same time, parents can control their children and it is essential for emergencies. Business deals can be done on a single call through cell phone outside of office in park or in any shopping centre. This invention gets closer the world to a single point. Use And Misuse of Cell Phone with the advent of new technology and loaded with benefit in cell phone, the mass use of cell increases rapidly, in Bangladesh. Here the increased number of users of cell phones is shown in a chart below.

Table-2: The Total Number of Mobile Phone Active Subscribers

OPERATOR	SUBSCRIBER (IN MILLIONS)
Grameen Phone Ltd. (GP)	74.053
RobiAxiata Limited (Robi)	47.341
Banglalink Digital Communications Limited	34.372
Teletalk Bangladesh Ltd. (Teletalk)	4.014
Total	159.780

The total number of Mobile Phone subscribers has reached 159.780 Million at the end of March, 2019.

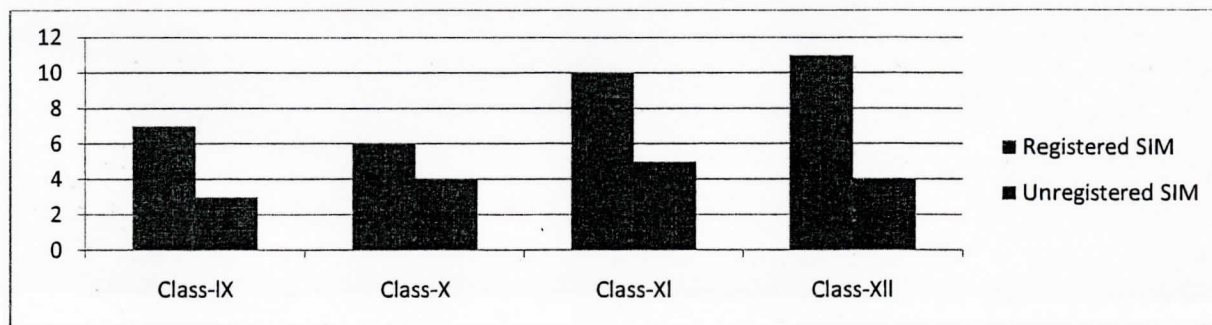
*Subscriber means the biometric verified subscribers/subscriptions that have any activity (voice, data, sms etc.) at least once in the preceding 90 days.

Misuse and Abuse in General

3.8. Though, mobile Phone is a real friend but inconsiderate, annoying, discourteous in public places if it is misused and abused. Widespread use of cell phones has made ways for its rampant misuse too especially by the youth, anti-socials, terrorists and other criminals. Moreover since SIM cards can be easily available and there is no proper facility for full-proof checking of one's records, these phones are being misused by terrorists for various activities.

3.9. Besides, mobile phone etiquette has become an important issue with mobiles ringing at funerals, weddings, movies, plays, meetings and conferences. Users often speak at increased volume, with little regard for other people nearby. It has become common practice for places like bookshops, libraries, movie theatres, and places of worship to post signs prohibiting the use of mobile phones; sometimes even installing jamming equipment's to prevent them. Misuse and abuse of cell phones often relate to crime and criminal activities these days too which have been mentioned earlier.

Chart-1: The Total Number of Mobile Phone with registered SIM



4.0. Misusing and Abusing Cell Phones for Spreading Pornography

Pornography

4.1. With the increased use of camera phones and Multimedia facilities and blue tooth technology, mobile phone related cybercrime incidents are increasing. Cybercrime includes traditional activities such as fraud, theft or forgery, whenever a telecommunication system is involved. The word Cyber is derived from the Greek word 'Cabernets' meaning Steersman .It is used in the terms cybersex, cybernetics, cyberspace, cyberpunk, cyber homes and cyber hate etc. It is used in the computer or electronic context to denote control of the thing represented by the word it precedes.

4.2. Camera phones, those that come with MMS facilities enabled are used to take unauthorized explicit photos, shoot pornographic videos etc and spread them. Again, texting inappropriate photos can turn into a criminal matter.

4.3. A section of school or college-going students has become addicted in pornography gaming through mobile phone. In the video mobile, they collect various nude pictures and sometimes they never hesitate to send to another video mobile. Taking the advantage of cameras in mobile phones, intimate details of individuals are videoed, sometimes with the consent of willing female friends, only to be leaked into market.

4.4 "Pornography is spreading among the children mostly by the friends through chatting; drawing curiosity on sex or by peer pressure that insist them to view porno picture or movie considering it as a part of their smartness and adulthood," the report says, "Sometimes they simply follow their seniors at school or college. It is noticeable from their discussion that considering growing demand porno movies are prepared in large scale inside the country too and the children are aware about these web sites. "Some case studies collected from different sources are depicted below which will show that misuse and abuse of cell phones are spreading pornography in the society (Studies show, Daily Star 2016).

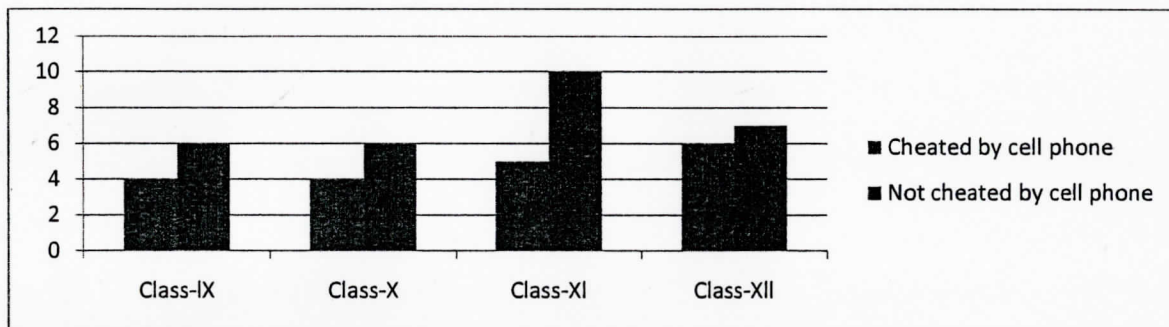
Table-3 : Intimidated by Cell Phone Calls

Intimidated (pain stricken)	Student of the respondents			
	Class-IX	Class-X	Class-XI	Class-XII
Yes	3	4	06	08
	30%	40%	30%	40%
No	7	6	14	12
	70%	60%	70%	60%
Total	10	10	20	20
	100%	100%	100%	100%

5.0 Cheating By Cell Phones

5.1. A new sort of misuse of cell phones is found common in the society now a day. That is cheating. Cheating in the name of Jinn, or cheating in disguise or cheating in exam hall, all these are now common phenomena. Bangladeshis proudly say that they are living in the new concept of DIGITAL BANGLADESH, where the involvement of technology is almost mandatory in every sector, needless to say in the educational sector as well. The education sector is now highly dependent on technology, especially universities, for multimedia slideshows, presentation, academic seminars, online assignment submission, taking our education system to a new dimension. But like a coin, technology has a darker side to it; and if people choose to side with the darker one, the boon can always turn into a bane.

Chart-2: Cheated by cell phone



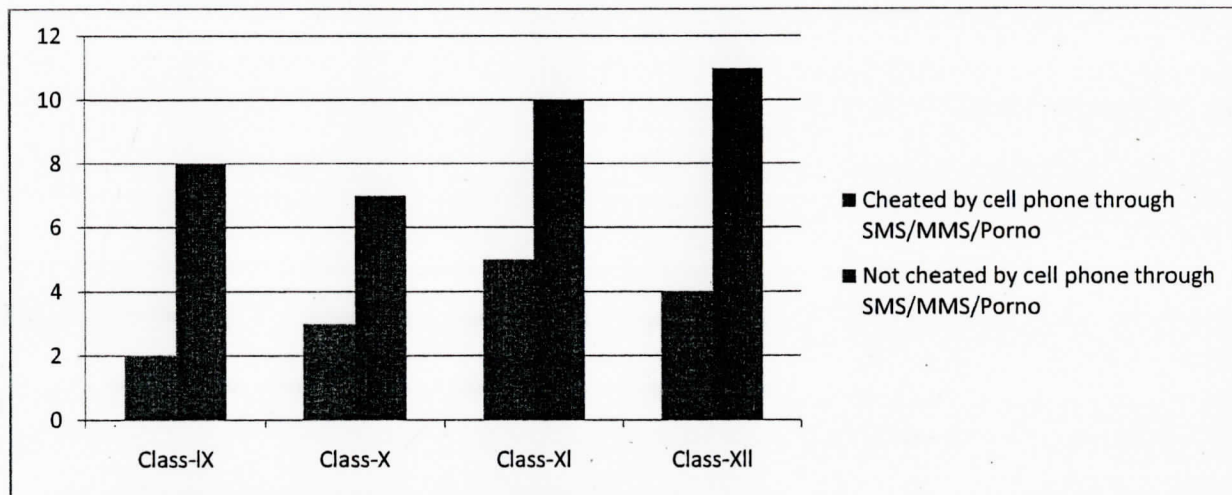
The chart shows that, the students were victimized by cell phone cheating mostly. Students were cheated in a high rate which is 40%.

5.2. Some students choose technology as a weapon of misuse in education. Students use mobile phones as their guiding star during exams. Taking photos of slide print outs and hand written notes of lectures, keeping the Bluetooth device switched on during exams to exchange power point slides and photos, Google during exams or texting a friend are may be few of the ways our students are misusing technology. By using mobile phones, these students are not just passing the exams, but with flying colours-- achieving the top CGPA's, while the honest students struggle to obtain the top grades. Technology is a blessing in their li indeed.

5.3. Again some cheatings are related to false offers over phone or disguising oneself from the others. The researcher tried to gather information about cheating in his research work. And that same questionnaire contains some information about cheating. Every time phone companies are giving lot of packages/messages/MMS which contains lot of unexpected photo or messages. These are very harmful for young generation. It attacks students to involve in many unethical activities.

For that reason crime and drug addiction of the society is increasing. The survey got the actual figure of the society which shown below:

Chart-3: Cheated by cell phone through packages/messages/MMS



The chart shows that, the students were victimized by cell phone through SMS/MMS/Porno. Students were cheated in a high rate which is more than 30%.

6.0. Misuse of Cell Phones and Increased Road Accidents

6.1. Normally the people of Bangladesh have a habit of talking too much and that too more of nonsense than sense. Of great annoyance is also this business of people talking over mobile phones while crossing roads or driving cars. Many of the people who needlessly chat on their telephones while driving on the freeway are the same self-centred jerks who throw cigarettes out of their cars and start grass fires absent-mindedly, of course. The consequences of talking over phone while driving or crossing the road can be fatal and cost someone's life even.

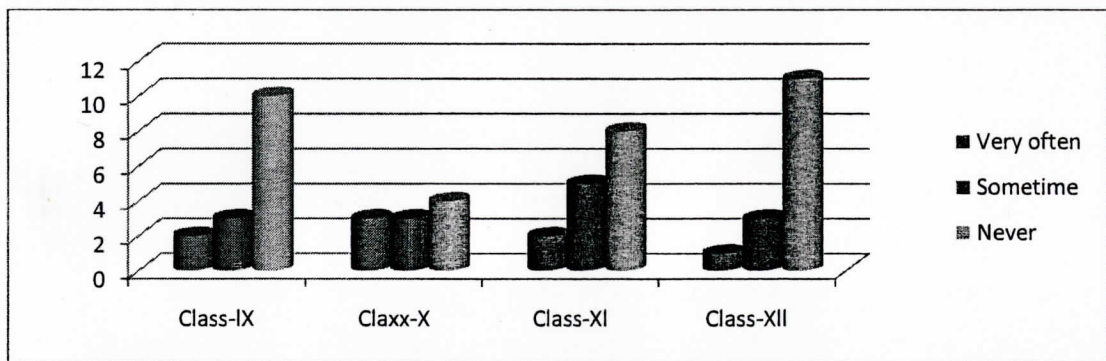
6.2. The research conducted by the researcher also contains information regarding using cell phones while driving. Table-7 shows that 6.66% people use cell phone very often while driving. And 16% people use cell phone sometimes while driving. But the fact is those people who do not drive or have no car ticked the option "never". Many respondents reported the researcher personally that since they don't drive, they don't talk over cell phones while driving.

Table-4 : The Number of Interviewees Who Use Cell Phones while Driving

Use of cell phones while driving the vehicle	Student of the respondents			
	Class-IX	Class-X	Class-XI	Class-XII
Sometimes	06	05	6	5
	60%	50%	40%	33%
Never	4	5	9	10
	40%	50%	60%	67%
Total	10	10	15	15
	100%	100%	100%	100%
Total	10	10	20	20
	100%	100%	100%	100%

6.3. The same survey given below shows that, only 56% people never use cell phones while crossing the road. Whereas, 44% respondents confessed that they use cell phones while crossing the road sometimes or very often. The rate is very alarming for sure.

Chart-4: The Number of Respondents Who Use Cell Phones While Crossing the Roads



6.4. The survey given below shows that, Maximum people is very alert while crossing road. But still lot of people are unaware about the consequences of crossing road while using cell phone. Lot of road accidents are occurred due to unawareness of people while crossing road. It is very dangerous in city areas and Crossing high way.

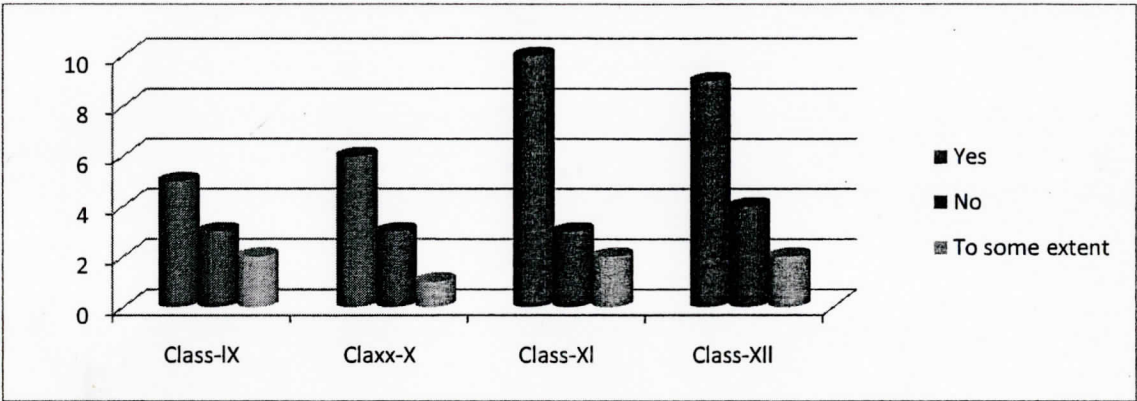
7.0 The Impacts of Misuse and Abuse of Cell Phones on the Society

7.1. Cell phones are indeed one of the greatest and most useful inventions of mankind. Mobile phones are both a boon and a bane. It is up to the user to use it responsibly and make it a boon for the rest of one's life and beyond. Cell phone abuse is a worldwide epidemic which is now affecting millions of men, women and children even in Bangladesh.

7.2 Alarminglly the young generation is so engrossed in sending SMS, talking over the phone and spending most of their times in the virtual world that in the real world, they are gradually becoming socially ill-equipped and repressive. This leads to communication problems and also causes disturbances as one is always busy texting and receiving texts. Misuse of cell phones by teenage students is creating many social and moral problems. Exposure to porn at an early age can wreak havoc on a child's psyche. A child can grow up being aggressive; he might grow to degrade women and can see them merely as sexual objects. Psychologists believe that watching porn at an early age can give a child twisted ideas about sexuality, harming his sexual life when he grows up.

7.3. The researcher personally tried to collect some information whether the misuse and abuse of cell phone are derailing the youth. The survey result conducted by the researcher is shown below in a table:

Chart-5: the Statistics of Derailing of the Youth



Ironically, around 65% of the students who are considered as the young generation agreed that they are getting derailed over using their cell phones. Only 5-10% people say that over using of cell phone does not harm the youth. Rest 30% people believe that over use of cell phones is the reason to derail the young generation.

7.4. Again, another controversial but more lethal concern is the correlation with road traffic accidents. Several studies have shown that motorists have a much higher risk of collisions and losing control of the vehicles while talking on the mobile telephone simultaneously while driving, even when using 'hands-free' systems. One can see every second person on the road with a crooked and half-tilted neck either driving a car or riding a motorcycle. Mobiles have been major distraction on roads and are proving to be as harmful as driving under the influence of alcohol. Accidents involving a driver being distracted by talking on a mobile phone have begun to be prosecuted as negligence similar to driving while intoxicated. In some countries, such as Ireland, Japan, Singapore, Brazil, Australia, Austria and United Kingdom, the Netherlands, Italy, Poland and

France, as well as several states in the United States, driving while using a mobile phone is illegal, though an exception is often made if the phone is equipped with a hands-free system. Yet, even with a hand-free system, it is alleged that the conversation on a mobile distracts more than a chat with a person sitting beside the driver. Rise in automobile accidents has a profound impact on the law and order situations. Some effects are discussed below:

- a. Mobile phone use while driving may cause accidents due to inattention blindness and cognitive load.
- b. Cell phone conversation distracts the driver's attention, increase reaction time, and reduce visual field attention.
- c. Cognitive load rises above visual sensation and diverts attention.
- d. Memory of visual inputs and Response will drastically reduce if the cognitive load increases when using cell phone along with driving.
- e. The same negative effects may also happen if the driver uses a hands free phone.e.g. If the actual distance between two vehicles is 5 meters, due to cognitive load, the driver may feel that, it is 10 meters. This is the reason for the accidents, if cell phone is used while driving a vehicle.

Very often in Bangladesh, people become furious after observing a fatal road accident and do massacre to other vehicles, government property. They call for a strike and thereby deteriorate the law and order situation.

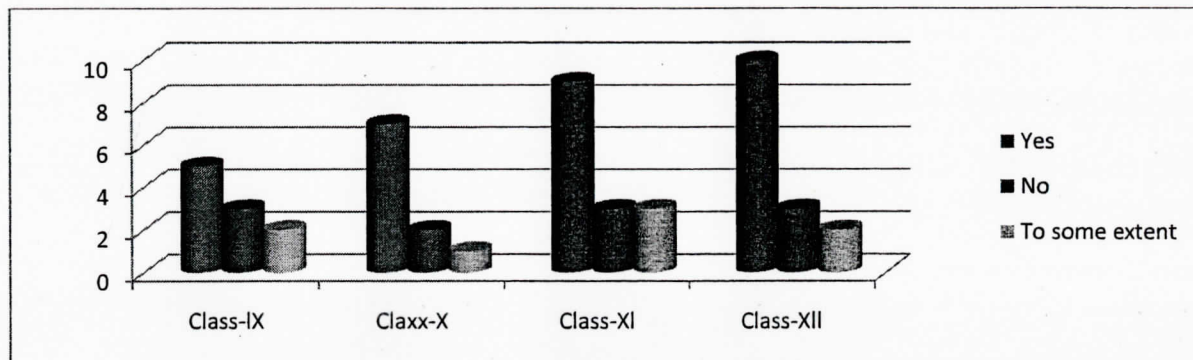
7.5. Thus, the impacts of cell phone crimes on the society are grave. Law enforcers, however, blamed flawed registration process and lax monitoring of information of an increasing number of mobile phone subscribers by the Bangladesh Telecommunications Regulatory Commission for rising cell phone crimes.

7.6. Again, there is another darker and graver side to the story. Widespread use of cell phones has made way for its rampant misuse too especially by the youth, anti-socials, terrorists and other criminals. Moreover since SIM cards can be easily available and there is no proper facility for full-proof checking of one's records, these phones are being misused by terrorists for various activities.

7.7. The researcher's survey shows that 73% people blame cell phones as the strength of criminals. It's to mention that, not even a single person amongst the respondents believes that

criminals are not benefitted with the help of cell phones. The table shown below holds the almost unanimous response of the respondents regarding relationship between cell phones and criminals.

Chart-6: Criminals' Network and Cell Phones: Interviewees' Opinions



7.8. In Bangladesh though mass people agree that criminals strengthen their network with the help of cell phones, police can hardly trace the perpetrators as many of the SIMs and RUIMs used in the crimes are unregistered, or their registrations are based on false information.

7.9. Another chart shows that(the research conducted by the researcher), majority of the interviewees believe that criminals hide themselves from law enforcing agencies, though there are examples of catching criminals only through cell phone calls. The chart given below shows the opinions of respondents regarding criminals who hide themselves with the advantage of cell phones.

7.10. However, mobile operators admitted that organized gangs were demanding hefty amounts from government high-ups, businessmen and wealthy people using more than one SIM or RIM (removable user identity module) cards. Extortion and threat to high profile people using cell phones is going unabated as law enforcers could hardly trace the criminals who manage their SIM cards without following proper registration procedure.

8.0 Conclusion

8.1. Cell phones are indeed one of the greatest and most useful inventions of mankind. Earlier, people had to depend on mails, computers etc to connect with different parts of the world but these were not always available. Cell phones help people to stay in touch with others in different corners of the world in a jiffy. For those who are looking for snazzy gadgets to flaunt, cell phones are exactly what they need. Even the tech-savvy consumer is not disappointed-cell phones these days come equipped with the coolest new features and functionalities. The prices are just right and these features are just what a user need in his phone.

8.2. But the darker side of the story commences when a user starts misusing and abusing his cell phone. It is to mention that, pornography is spreading through the cell phones. It has become easily available in every hand irrespective of age, race or sex and willingly and unwillingly people are engaging themselves with porn SMS, MMS, videos and so on. In Most cases the relevant person is unaware of the fatal impact of pornography on him. As a result spreading of pornography is increasing day by day and making nuisance in the society more than even.

8.3. The number of road accident is increasing day by day which is very much alarming. In many cases, the drivers were found talking over cell phones while committing the accidents. On the other hand, people crossing the roads talking over cell phones sometimes cause the accidents.

8.4. Mobile phone operators are likely to comply with the government decisions. However, they urged the government to give them online access of the national ID database. "We are very much compliant with the existing connection selling process. But to make it more transparent, the government should give us access to the national ID database so that we can verify the users immediately," said Zakiul Islam, president of Association of Mobile Telecom Operators Bangladesh. He also suggested that a committee be formed to examine other countries' experience in shaping the mobile connection selling process.

8.5. The thing is, the privilege of using a cell phone implies responsibilities for using it correctly. The advent of cell phones does not take away our responsibility for civility and safety. Cell phone users need to take responsibility for their use or misuse of cell phones along with the accountability if their poor choices cause harm to others. So, when it comes to cell phone use, the old maxim "do unto others as you would have them do unto you" comes to mind.

9.0 Recommendations

9.1. Every problem has a solution. So, hopefully it can be said that cell phone crises have solutions as well. The majority of the people of Bangladesh are illiterate. Many of them hardly extract any good from a blessing like a cell phone. Besides, lack of knowledge of using cell phones, lack of strict laws against cell phone miss users, commercial attitude of cell phone companies and many more are the reasons of misuse and abuse of cell phones. In the next segment the researcher highlights some recommendations to minimize or stop the misuse and abuse of cell phones:

- a. Creating awareness and positive attitude about the use of cell phones.
- b. Media both electronic and print can play very important roles. In the national TV channels, in dailies, in magazines news and columns related to cell phone crimes should be telecast or published.
- c. Strict regulation and implementation of existing cell phone rules and frequently revising them are needed. Cell phone companies should have accountabilities to the law enforcers if any SIM card is used or misused without registration.
- d. Cell phone companies must change their commercial attitude while introducing various offers such as- calling someone hiding the caller's number, very low call rates at late nights, high charge on call block service and so on.
- e. Parents must monitor whether their children using cell phone in right ways or not. Parents must discourage their children using cell phones at an early age.
- f. Whether it's a case of road accident, extortion, threat or murder which involves cell phones, there should be some exemplary punishments. So that people cannot consider cell phone crimes as light ones.
- g. Fine should be charged on spot against the drivers who use cell phones while driving. At the same time that use cell phones while crossing the roads should be fined.
- h. Law enforcer agencies should take prompt action whenever any case is filed regarding cell phone crimes.
- j. And last but not the least, the rationality at the user's end is mandatory. A cell phone user should be acquainted with cell phone etiquettes and eagerly and consciously he must follow those. A user must follow all the rules and regulations related to cell phones to lessen cell phone crimes.

BPATC, Savar, Dhaka-1343
December 2020


MD MOSTAFA KAMAL
Wing Commander
Participant
130th ACAD, BPATC

Annex:

A. Questionnaire.

Distribution:

Dr. Md. Mizanur Rahman
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QUESTIONNAIRE FOR THE MISUSE AND ABUSE OF CELL PHONES
AND THEIR IMPACTS ON OUR SOCIETY

Dear student,

Assalamualaikum. I am Wg Cdr Md Mostafa Kamal presently undergoing 130th Advanced Course on Administration and Development (ACAD) at Bangladesh Public Administration Training Centre (BPATC). I am conducting a survey to find out the misuse and abuse of cell phones and their impacts on our society as a part of my research work. I want to extract your experience and knowledge which will contribute to my study. Your cooperation in answering the following questions for my research will be highly solicited.

Questions

1. For how long you are using a cell phone?

Ans. ☐ less than 1 year ☐ 1-2 years ☐ More than 2 years

2. How do you assess the use of your cell phone?

Ans. ☐ As necessary ☐ Necessary and unnecessary ☐ Unnecessary

3. Do you talk over phone while crossing roads?

Ans. ☐ Very often ☐ Sometimes ☐ Never

4. Do you make calls late night to pass time with others?

Ans. ☐ Very often ☐ Sometimes ☐ Never

5. Do you miscall others just to have fun?

Ans. ☐ Very often ☐ Sometimes ☐ Never

6. Is your SIM card registered?

Ans. ☐ Yes ☐ No

7. Are you disturbed by any unknown caller often?

Ans. ☐ Yes ☐ No

8. Have you ever been intimidated (panic stricken) by a cell phone call?

Ans. ☐ Yes ☐ No

9. Have you ever been a victim of extortion over cell phone?

Ans. ☐ Yes ☐ No

10. Have your family ever been a victim of extortion over cell phone?

Ans. ☐ Yes ☐ No

11. Have you ever been cheated by a cell phone caller?

Ans. ☐ Yes ☐ No

12. Have you ever been abused by cell phone messages/calls/MMSs which contain pornography?

Ans. ☐ Yes ☐ No

13. Do you think that easy availability of cell phones help to accelerate crimes in the society?

Ans. ☐ Yes ☐ No ☐ To some extent

14. Do you think that the government regulations are effective enough to lessen the cell phone crimes?

Ans. ☐ Yes ☐ No ☐ To some extent

15. Do you think that the commercial attitude and offers of the cell phone companies are inspiring people to misuse cell phones?

Ans. ☐ Yes ☐ No ☐ To some extent

16. Are you a victim of any sort of crime which has been conducted by the help of cell phones?

Ans. ☐ Yes ☐ No ☐ To some extent

17. Do you think that the criminals strengthen their network with the help of cell phones?

Ans. ☐ Yes ☐ No ☐ To some extent

18. Do you think that the criminals hide themselves from the law enforcing agencies taking the advantage of cell phones?

Ans. ☐ Yes ☐ No ☐ To some extent

19. Do you think that the young generation is becoming derailed over using the cell phones?

Ans. ☐ Yes ☐ No ☐ To some extent

20. Do you have any suggestion to stop misuse or abuse of cell phones?

- a.
- b.
- c.
- d.

AUTHOR'S BIO DATA



1. Wing Commander Md Mostafa Kamal, psc was commissioned in ATC Branch on 22 Jun 1993. He is a graduate from Defense Services Command and Staff College, Mirpur and got Masters in Defense Studies from National University. He has completed his Basic Air Traffic Control course from Civil Aviation Training Center Dhaka and Indian Air Force Academy.
2. Wing Commander Mostafa is an experience Aerodrome Controller and Instructor of Hazrat Shahajalal and Sha Amanath International Airport. He is also an experience controller of ATS Rader and Dhaka Area Control Center. Wing Commander Mostafa participated as a contingent member of United Nations Peace Keeping Mission twice in DR Congo and once in Mali. He has served in all the Operational Bases of BAF at different capacity.
3. Wing Commander Mostafa attended various courses, conference and seminars at home and abroad, those are Squadron Commander Course at CSTI Dhaka, College of Air Warfare India, Satellite Navigation Course DR Congo, NATO ATC Course Turkey, NESA Seminar at National Defense University USA and DREE at Singapore. Presently he is working as SATCO, BAF MTR.

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